

About Chaosity_{LLC}

Changing Business From Within

"Change is disturbing when it is done to us,
exhilarating when it is done by us."
—Rosabeth Moss Kanter, *"The Change Masters"*

Sometimes the bridge from strategy to execution can be challenging. You know what you want, but making it happen can be fraught with complexity. We make that transition easier, more transparent and collaborative in a way that continues long after we're gone.

How? By using the insight, knowledge and experience of those within your organization to solve problems and make change happen. We serve as the facilitators and process guides to help you reach the desired goals. In addition, we work to transfer these skills to others within your organization so that you can continue to change from within.

Services

Collaborative Process Improvement

- Working with your team to bring transparency to how something is working today.
- Guiding them in analyzing and identifying improvements in the process that achieve the desired goals.

High-Stakes Meeting Facilitation

- Helping teams think through complex issues.
- Facilitating political meetings that must achieve results.

Project Coaching & Facilitation

- Developing processes to help your teams execute consistently.
- Facilitating key project meetings to create deliverables such as charters, business requirements, risk analysis, retrospectives.

Specialized Facilitation Training

Training workshops to bring our specialized facilitation skills in-house.



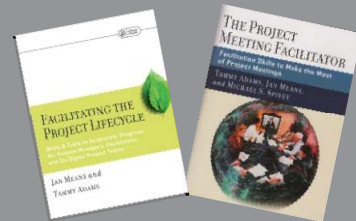
Tammy Adams

Bringing Simplicity to the Chaos of Business



Professional Highlights

- Certified Professional Facilitator
- Certified Quality Manager
- Author of *"Facilitating the Project Lifecycle"* and *"The Project Meeting Facilitator"*



Since 2000, Tammy has worked with organizations across the globe to help them improve their business processes, redefine their approach to project management, and have more effective meetings overall. Satisfied clients include:

- Consolidated Edison
- National Grid
- Idaho Power
- Arizona Public Service Company
- Bank of America
- Wells Fargo
- JP Morgan Chase
- Fireman's Fund Insurance
- Lockwood Construction
- Intrawest Corporation

Tammy earned her Bachelor of Science degree in Business Administration, with a minor in Organizational Management, from the University of Phoenix. Her education has been augmented with specialized training in Joint Application Development, Business Process Analysis, Workflow Analysis, Human Factors & Team Dynamics, Process Improvement Methods, and Six Sigma.

When Would You Gain the Most Value?

- **When you want to work more effectively and efficiently.**
 - *You want to shorten turn-around time.*
 - *You need to reduce operational costs.*
 - *You want consistency in how things are done to ensure better quality.*
 - *You need to re-evaluate how you work to accommodate regulatory changes.*

- **When you need to get quick traction on an issue or goal.**
 - *Your team has struggled in making progress on an issue and you need action now.*
 - *Your team needs help getting their arms around complex issues surrounding new opportunities.*

- **When you need better insight into the work underway.**
 - *You don't have clear line-of-sight into progress being made on the projects within your organization.*
 - *Projects that are taking longer and costing more than they should.*

The Chaosity Promise

It is our belief that focused, knowledgeable, and empowered teams can produce amazing results. We promise that the results of our work will translate into teams that have a broader understanding of the business, are better able to work collaboratively and have new analytical skills they can apply to their everyday work. You provide the expertise; we'll provide the process.



Tammy Adams
Managing Partner

1918 Stone Ridge Way
Boise, ID 83712
P: 602-315-7623
E: tadams@chaosity.com
www.chaosity.com



"The Paradox of Simplicity is that making things simpler is hard work."
-Bill Jensen, "*Simplicity*"